2.11 Existing User Perform Change Passphrase Image And Slogan

Existing user login to IDSS and change passphrase image and slogan

2.11.1 Event Handling – Success Case



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0.	Verify user login ID b	pefore entering password. Clic	k on 'Login' button.
	Log In		
		Need help	to log in?
		There are severa	reasons you might not be able to log in.
		Check below for	more information and possible solutions.
	Man		
	If this is not your Personal Pas	sphrase, do not login.	ance
	Login ID . TM00414		
	Login ID :		
	Password :		
	Alogin	Back	
	Legin		
	First time user?		
	Enroll now >>		
4.	In this 'Home' page,	user can view his/her profile ir	n the home page or click
	on the button 'Chanc	o Credential' on the tab	
		je Oredentiar on the tab.	
		entity Self Service	© Logout
	Life Made Easier	entity Self Service	Cogout Cogout
	Life Made Easier	entity Self Service	🐼 Logout
	Velcome Lob Mex Torg	entity Self Service	Cogout
	Wetcome Loh Mai Tong Wetcome Loh Mai Tong Wetcome Loh Mai Tong Wetcome Loh Mai Tong Wiew Profile Channe View Profile Channe	pe Password Change CQA Change Mobile Number Change Cred	C Logout
	Welcome Loh Mei Targ Welcome Loh Mei Targ Welcome Loh Mei Targ Weine Kiew Profile Change Your Last Jongen 2201701	Pe Password Change CQA Change Mobile Number Change Cred	Cogout
	Welcome Loh Me Tong Welcome Loh Me Tong Welcome Loh Me Tong Your last logon : 2017/0 Your last logon : 2017/0 Your last sogon : 2017/0 Your last sogon : 2017/0 Your last sogon : 2017/0	entity Self Service ge Password Change CQA Change Mobile Number Change Cred 404 17:55:16 Change 12:0170404 17:17:10 aged: 20170404 16:26:15 Change 15	Cogout
	Welcome Loh Ma Torg Welcome Loh Ma Torg Home Waintenance Your last logon : 2017/0 Your last logon : 2017/0 Your last logon : 2017/0 Your last logon of will app Your last bolie number Your last bolie number Your last bolie number	ge Oreccentrial off the tab. entity Self Service 404 17:55:16 #: 2017/04/04 17:17:10 nged: 2017/04/04 16:26:15 activated since: 2017/04/04 17:23:37 rchanged: 2017/04/04 17:23:48 re on: 2017/07/03 17:13:10	Cogout
	Welcome Loh Mai Torg Welcome Loh Mai Torg Welcome Loh Mai Torg Warrier Maintenance Your last logon : 2017/0 Your last password rest Your last password rest Your last point has been Your last point has been Your last point blie numb Your last point blie numb Your last point has been Your last point has been Your last point blie numb Your last point has been	404 17:55:16 12:2017/04/04 17:17:10 nged 2017/04/04 16:26:15 activated since: 2017/04/04 16:20:13 pre hanged color: 2017/04/03 17:20:37 rechanged: 2017/04/04 17:20:37	Cogout
	Wetcome Loh Mei Teg Wetcome Loh Mei Teg Wardenance Your last logon : 2017/0 Your last password rest Your last poissword will exp Login ID : Full Name :	404 17:55:16 12:2017/04/04 17:17:10 nged 2:017/04/04 16:28:15 construct 2:017/04/04 16:28:15 construct 2:017/04/04 17:20:37 r changed 2:017/04/04 17:20:37 r changed 2:017/04/04 17:20:37 r changed 2:017/04/04 17:20:37 r changed 2:017/04/04 17:20:37 ir changed 2:017/04/04 17:20:37 ir changed 2:017/04/04 17:20:37 ir changed 2:017/04/03 17:17:10 TM98114 Loh Mei Teng	Cogout
	Wetcome Loh Mei Teg Wetcome Loh Mei Teg Wetcome Loh Mei Teg Maintenance Your last password res Home Login ID : First Name :	404 17.55:16 12:201704004 17.27:10 nged 2:01704004 16:20:15 activated since: 2:01704004 16:20:15 activated since: 2:01704004 17:20:37 re changed: 2:01704004 17:20:37 re changed: 2:01704073 17:17:10 TM99114 Loh Mei Teng Loh Mei Teng	ential
	Wetcome Loh Mei Terg Wetcome Loh Mei Terg Wetcome Loh Mei Terg Maintenance Your last logon : 2017/0 Your last logon : 2017/0 Your last spasword res Your last spasword will exp Your last nobile numbry Y	Anticity Self Service Change CQA Change Mobile Number Change Crede 404 17:55:16 #: 2017/04/04 17:17:10 mged : 2017/04/04 16:26:15 activated since : 2017/04/04 17:20:37 #: changed : 2017/04/04 17:20:37 #: changed : 2017/03/28 17:33:48 ire on : 2017/07/03 17:17:10 TM98114 Loh Mei Teng Loh Mei Teng Loh Mei Teng	ential
	Wetcome Loh Ma Torg Wetcome Loh Ma Torg Wetcome Loh Ma Torg Maintenance Home Your last logon : 2017/0 Your last password reference Your last password will exp Your last noble number Login ID : Eirst Name : Last Name : Email :	All Change Control Change Control time table.	ential
	Welcome Loh Ma Torg Life Welcome Loh Ma Torg View Profile Channe Home Maintenance Your last logon : 2017/0 Your last password res Your last password will exp Your last nassword res Your last nassword will exp Your last nassword res Login ID : Einst Name : Einst Name : Email : User Role :	Ale Creccentrial of the tab.	intial
	Welcome Loh Me Torg Life Welcome Loh Me Torg View Profile Channe Home Maintenance Vour last logon : 2017/0 Your last logon : 2017/0 Your last sasword reas Your last logon : 2017/0 Your last sasword reas Your last sasword reas Your last sasword will exp Your last sasword will exp Your last sasword will exp Your last sasword will exp Login ID : Eist Name : Eist Name : Eist Name : Eist Name : Status : List Name :	All Change Control Change CQA Change Mobile Number Change Crede All 17:55:16 #:2017/04/04 17:17:10 mgd: 2017/04/04 16:26:15 activated since : 2017/04/04 17:20:37 rr changed : 2017/04/04 17:20:37 rr changed : 2017/03/28 17:33:48 ire on : 2017/03/28 17:33 ire on : 2017/03/28 17:34 ire on : 2017/	ential
	Welcome Loh Me Torg Life Welcome Loh Me Torg View Profile Common Maintenance Home Your last logon : 2017/0 Your last logon : 2017/0 Your last logon : 2017/0 Your last logon : 2017/0 Your last logon : 2017/0 Login ID : Full Name : Erist Name : Last Name : Ermail : User Role : Status : Mobile : Lob Tote :	400 T0:55:16 11:201704/04 17:55:16 12:201704/04 17:17:10 Inged 2:01704/04 17:17:10 Inged 2:01704/04 16:26:15 12:01704/04 16:26:15 12:01704/04 16:26:15 12:01704/04 17:17:10 Inged 2:01704/04 17:20:37 rished 3:01704/04 17:20:37 ir on : 2017/07/03 17:17:10 TM98114 Loh Mei Teng Loh Mei Teng Loh Mei Teng Joy_sin_e@@hotmail.com User, Help Desk Enabled 01052223062	ential
	Welcome Loh Me Tong Welcome Loh Me Tong Welcome Loh Me Tong Maintenance Your last logon : 2017/0 Your last logon : 2017/0 <th>Add 17:55:16 #2017/04/04 17:57:10 19:2017/04/04 17:25:16 19:2017/04/04 17:25:16 19:2017/04/04 17:25:13 19:2017/04/04 17:25:15 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04/04/04/04/04/04/04/04/04/04/04/04/</th> <th>ential</th>	Add 17:55:16 #2017/04/04 17:57:10 19:2017/04/04 17:25:16 19:2017/04/04 17:25:16 19:2017/04/04 17:25:13 19:2017/04/04 17:25:15 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04 17:25 19:2017/04/04/04/04/04/04/04/04/04/04/04/04/04/	ential
	Welcome Loh Me Tong Welcome Loh Me Tong Welcome Loh Me Tong Maintenance Your last logon : 2017/0 Your last logon : 2017/0 <th>404 17:55:16 # 2017/04/04 17:77:10 ngred: 2017/04/04 17:25:15 #: 2017/04/04 17:25:16 #: 2017/04/04 17:25:15 #: 2017/04/04 16:26:15 #: 2017/04/04:16:26:15 #: 2017/04/04:16:26:15</th> <th>sntial</th>	404 17:55:16 # 2017/04/04 17:77:10 ngred: 2017/04/04 17:25:15 #: 2017/04/04 17:25:16 #: 2017/04/04 17:25:15 #: 2017/04/04 16:26:15 #: 2017/04/04:16:26:15 #: 2017/04/04:16:26:15	sntial
	Wetcome Loh Mei Teg Wetcome Loh Mei Teg Wetcome Loh Mei Teg Maintenance Your last pageword will exp Your last pageword will exp Your last mobile number Job Title : Department : Department :	A concentration of three table.	ential
	Wetcome Loh Mei Tage Wetcome Loh Mei Tage Wetcome Loh Mei Tage Maintenance Your last logon : 2017/0 Your last logon : 2017/0 Your last spassword res Your last spassword res Your last shallenge res Your	A concentration of the tradition of the	ential
	Vetcome Lot Ma Toro Vetcome Lot Ma Toro Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance More 2017 March 100 Maintenance More 2017 March 100 Maintenance More 2017 March 100 Maintenance More 2017 March 100 Maintenance Maintenance Maintenance More 2017 March 100 Maintenance Maintenance Maintenance Maintenance Maintenance Maintenance More 2017 March 100 Maintenance Maintenance Maintenance More 2017 March 100 Maintenance Ma	Are Creccentrical of three tab.	ential

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5.	User verify mobile number and click on 'Click here to request OTP' button. A
	SMS containing a 6 digits One-Time Password will be send to the mobile
	number. User enter the 6 digits One-Time Password into the One-Time
	Password and click on 'Continue' button.
	Home > Change Credential
	View Profile Change Password Change CQA Change Mobile Number Change Credential
	You can change your Multi Factor 10.54.5.230:8181 says:
	Your registered mobile number XX One-Time Password has been sent successfully.
	One-Time Password :
	Continue
	▲ 3×3 🖗 11:43 PM
	You have requested for One-Time Password on
	IDSS Website. Your One-
	Time Password is <u>961971</u>
	and will expire in Z
	5:40 pm
	🖉 Enter message 😣
	Home > Change Credential
	View Profile Change Password Change CQA Change Mobile Number Change Credential
	You can change your Multi Factor Authentication credential that you have setup in Activation process
	Your registered mobile number XXXXXXX862
	One-Time Password :
	Continue

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6.	User select an	image and enter	a passphrase.	Click on 'Conti	nue' button.	
	Home > Change Credentia	al				
	View Profile Chan	ge Password Change C	QA Change Mobile N	umber Change Creden	tial	
	You can change your M	lulti Factor Authentication cred	lential that you have setup i	n Activation process		
	Please choose an image	and key in a phrase for your ima	ige. Please choose a phrase t	hat you can remember.		
		7	M			
			5)		
	Passphrase :	Cheery blossom	[?]			
				c	ontinue	
7.	User passphra	se and slogan ha	as been update	successfully.		
	Home > Change Credentia	al				
	View Profile Chan	ge Password Change C	QA Change Mobile N	umber Change Creden	tial	
		I		I		
	Your credential has been updated successfully.					

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2.11.3 Event Handling – Fail Case

NO	STEPS
1.	Error Message: Please complete the 'One-Time Password' box.
	Home > Change Credential
	View Profile Change Password Change CQA Change Mobile Number Change Credential
	Please complete the 'One-Time Password' box.
	You can change your Multi Factor Authentication credential that you have setup in Activation process Your registered mobile number XXXXXXX862 One-Time Password : Click here to request OTP Continue
	Error message will appear to notify user if the One-Time Password box is blank. User is not able to proceed. User Action: Please provide the 6 digits One-Time Password received in the mobile number shown above.

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2.	Error Message: One-Time Password authentication failed. Please enter correct One-Time Password code.
	Home > Change Credential View Profile Change Password Change CQA Change Mobile Number Change Credential
	One-Time Password authentication failed. Please enter correct One-Time Password code.
	You can change your Multi Factor Authentication credential that you have setup in Activation process
	Your registered mobile number XXXXXX862
	One-Time Password :
	Continue
	Error message will appear to notify user if the 6 digits One-Time Password entered is incorrect. User is not able to proceed.
	User Action: Please provide the correct 6 digits One-Time Password received in the mobile number shown above.
3.	Error Message: Please wait for 2 minutes before click to send again.
	Home > Change Credential
	View Profile Change Password Change CQA Change Mobile Number Change Credential
	Please wait for 2 minutes before click to send again.
	You can change your Multi Factor Authentication credential that you have setup in Activation process
	Your registered mobile number XXXXXXX862
	One-Time Password :
	Continue
	Error message will appear to notify user if the 'Click here to request OTP' button is click more than once within 2 minutes duration. User is not able to proceed.
	User Action: Wait 2 minutes before requesting another One-Time Password.

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View Profile Chan	ge Password Change CQA Change Mobile Number Change Credential
	Please complete the 'Passphrase' box.
You can change your N	lulti Factor Authentication credential that you have setup in Activation process
Please choose an imag	e and key in a phrase for your image. Please choose a phrase that you can remember.
Passphrase :	[?]
	Continue
Error message not able to prod	will appear to notify user if the passphrase is blank. User ceed.

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	Home > Change Creder	ntial				
	View Profile Cha	nge Password Chai	nge CQA Chan	ge Mobile Number	Change Creder	itial
	You can change your	Multi Factor Authenticati	on credential that y	ou have setup in Activ	ation process	
	Please choose an ima	age and key in a phrase for	your image. Please	choose a phrase that y	ou can remember.	
				Inactivity W	/arning	
			You have bee Redirecting in	n inactive for a while. P 55 seconds. OK Ca	lease click OK to resu ancel	me your session.
		ALCO A	<u></u>	Ø		
			4			
	Passphrase :	meoww		[?]		
						Continue
E	Error message	e will appear to	o notify us	er if the ses	sion has ex	pired.

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2.11.3 Event Handling - Hint

NO	STEPS								
1.	Hint: A passphr	ase is similar to a password in usage, but i	s generally longer						
	for added security.								
	Home > Change Credential								
	View Profile Change Password Change CQA Change Mobile Number Change Credential								
	You can change your Multi Factor Authentication and antial that you have actus in Activation process								
	rou can change your multi Factor Authentication credential that you have setup in Activation process								
	Flease choose an image	to key in a prirase for your image. Please choose a prirase that you can remember.							
		T N							
		Image: A state of the state							
	Passphrase :	Lemon Tree [?]							
		A passphrase is simila usage, but is generally security.	ir to a password in y longer for added						
	Hint will appear	to notify user when mouse over to [?] next	to Passphrase.						

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